## UNITED NATIONS



# NATIONS UNIES

United Nations Logistics Base/Global Service Center

Brindisi, Italy

Roster 11-12 (039)
23 April 2012
22 May 2012
UNGSC Brindisi
CITS/ Data Centre Support Section (DCSS)

UNLB/GSC seeks qualified applicants for possible short-term engagements as: Network Technician (DCSS)

<u>Candidates will only be contacted when a requirement arises.</u> CVs of potential candidates will be stored in UNLB/GSC Human Resources' roster. Only candidates under consideration will be contacted for an interview. The selected candidate will be offered an Individual Contractor's contract.

Please note that for established fixed-term positions advertised on UNLB/GSC website, it is necessary to submit a separate application, quoting relevant VA No. in order to be considered.

## Terms of Reference (TOR) for Individual Contractors

#### **DUTIES AND RESPONSIBILITIES**

- Administration: the incumbent is responsible for the maintenance and administration of the servers, operating systems and directory services in DFS (Department of Field Support) Hub operations. The incumbent is responsible for managing and maintaining standard configurations, monitoring and analysis tools.
- Incident management: the incumbent is responsible of providing tier 2 and tier 3 level of support of systems, OS, server hardware, platform and LAN, as well as assisting with the solution of the incidents related to network and systems infrastructure.
- Perform other duties as required by her/his supervisor.
- The incumbent may be required to provide "stand-by" services during weekends, holidays and outside normal working hours.

#### MINIMUM QUALIFICATIONS AND SKILLS

Education: Possession of High School Diploma or equivalent

**Experience:** <u>Essential:</u> Minimum of five years work experience with telecommunications, data centre operations and support, LAN server operating systems in Windows 2003/2008, Linux (SLES, RHat), VMware and TCP/IP networking environments. Strong knowledge of major server operating systems such as MS Windows 2008/ 2003, Suse Linux 10 and Vmware platform. Hands-on experience of various networking services such as MS Active Directory, DNS, Web, PKI and clustering technology in an enterprise environment. <u>Desirable:</u> Background knowledge of industry standards and frameworks such as ITIL, Prince2, CobiT and ISO 27001. Familiarity with storage technologies (SAN, NAS) and HP hardware models (ML, BL, DL). Knowledgeable of enterprise storage systems, Windows and Linux batch scripting, and clustering technologies. Familiarity

with various network and systems monitoring and management tools

Languages: Fluency in oral and written English is required. Knowledge of another official United Nations language is an advantage.

Other Skills: Valid driver's licence

The United Nations is an Equal Opportunity Employer. In an effort to improve the gender balance within the organization, female candidate are strongly encouraged to apply.

Interested candidates who possess the relevant qualifications and experience, are either EU nationals or possess the right to live and work in the EU and are available to commence work on short notice in Brindisi, Italy, are invited to submit their UN Personal History Form (P.11), BY EMAIL ONLY to: <u>personnel@unlb.org</u> quoting the Reference **"Roster-11-12 (039) Network Technician (DCSS)"** in the subject line.

Please indicate "Roster 11-12 (039) Network Technician (DCSS)" in the subject line of your email.

APPLICATIONS MUST BE RECEIVED BY THE DEADLINE: 22 MAY 2012. APPLICATIONS RECEIVED AFTER THE DEADLINE WILL NOT BE CONSIDERED.